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## NEWSLETTER

### Security Update

For our NSW customers the NSW Police Force has advised us they will only attend alarm activations under the following conditions.

1. Duress, Hold Up or Panic alarms.
2. Confirmed Break & Enters

For all other alarm events they are now refusing to attend due to the amount of false alarms they have been asked to attend to in the past.

We are therefore left with no alternative than if we can not contact one of your nominated contacts on for an alarm event at your premises then we will have to dispatch a security patrol to investigate the alarm.

Please be aware we have strenuously objected to these changes imposed on us by the NSW Police Force and neither support or agree with their decision, however we are left with no alternative but to following their instructions.

### Handy Security Tips

Your alarm system has a back up battery. It is a good idea to replace the battery no later than every 2 years.

Do you have a hold up device installed as part of your alarm system? If so it is a good idea to test this with our control room on a monthly basis.

Please ensure that the contact information we have for you and your staff is always kept up to date. Please fax or email your updated details as required.

Do you have ADSL installed for your internet? If so you will need an ADSL filter installed for your alarm system.

### Why Back To Base Monitoring?

*"An alarm system that is not monitored back to base  
loses 72% of its effectiveness immediately"*

*"Research has shown that monitored intruder alarms systems are more effective in alerting intrusions"*

**(NSW Police Website)**



## Security Signage

Corflutes & warnings stickers are a proven effective security deterrent.

Research has shown premises without visible signage is less likely to be targeted than sites without signage.

If your premises does not have signage or you require additional signage please contact Susan at our office on 1300 309 853.

## Rebate Discounts

We are pleased to introduce to you our Referral Rebate.

For every customer that you refer to Champ Security that signs a back to base agreement with us, will earn you a rebate of 3 months free back to base monitoring.

You can also receive 3 month free back to base monitoring rebate if you sign up on a 36 month back to base monitoring agreement.

The rebate is paid up front once the agreement is signed.